# ALABAMA PUBLIC SERVICE COMMISSION <u>DOCKET 30934</u>

**Registration of Third-Party Providers for Telecommunications Billing** 

A. Registration request is for a (Select one):

Billing Aggregator\_\_\_\_ Third-Party Provider XXX

Jan 21, 2009

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For Third-Party Providers, name of associated Billing Aggregator: OAN, Payment One, The Billing Resource.

### **B. GENERAL INFORMATION**

1. Name of Third-Party Provider or Billing Aggregator requesting Commission approval to include charges for products/services on Alabama Telephone Utility consumer bills:

### MyVoicemailDirect.com

- 2. Mailing address: 3334 East Coast Highway, Suite 275, Corona Del Mar, California 92625
- 3. Third-Party Provider or Billing Aggregator name (whichever is applicable) that will appear on consumer bill and the associated toll free number that consumers will be instructed to call for questions regarding the transaction. MyVoicemailDirect.com 800-628-1371
- 4. Point of Contact for Commission Inquiries
  - a. Contact Name: Frank Cahill
  - b. Contact Phone Number: 201-935-5000, ext. 401
  - c. Contact Email Address: flcahill@consumerdataservice.com
- 5. Alternate Point of Contact for Commission Inquiries
  - a. Alternate Contact Name: Greg Stavila
  - b. Alternate Contact Phone Number: 201-935-5000, ext. 300
  - c. Alternate Contact Email Address: greg@consumerdataservice.com

Must be a direct line not a call center phone number.

Must be an individual email address not a general customer service or webmaster address.

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#### C. THIRD PARTY PROVIDER PRODUCTS/SERVICES INFO

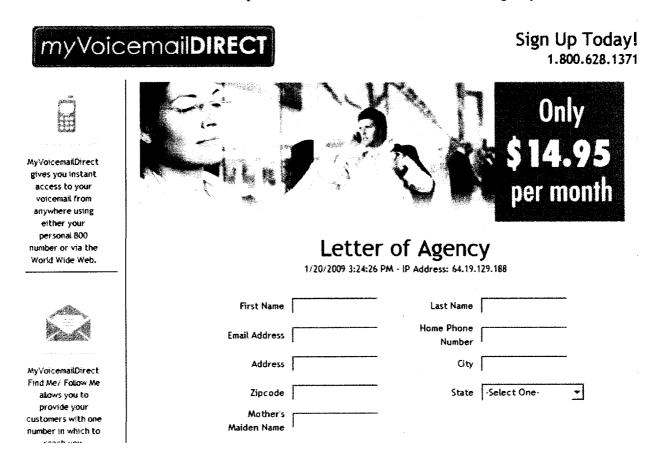
Provide the following data for each product and/or service that may be included on Alabama telephone utility consumer bills. Attach additional pages as necessary. Contact Commission Telecommunications Division if list exceeds 20 entries.

Item No. (Numbered list beginning with 1) Enhanced Voice mail

Description of product or service: Enhanced Voice mail

How is product/service marketed to consumer? Internet Marketing, website sign up (MyVoicemailDirect.com)

How does consumer subscribe to the product or service? Electronic Letter of Agency



By clicking the "Order Now" button, I understand the <u>Terms and Conditions</u> of this offer and acknowledge that MyVoicemailDirect.com is authorized to charge my local phone bill for services provided. In addition, by clicking on the "Order Now" button, I agree that I am 18 years or older, am duly authorized by the telephone account owner to make changes to and incur charges on the telephone account and agree to the service for \$14.95 per month. Although there is no affiliation with your local phone company, the charges will appear on the OAN, PaymentOne, or The Billing Resource bill page billed on behalf of MyVoicemailDirect.com. You will receive an email within 24 hours of submitting your information with complete details for activating your account. Once you activate your account your service will be available 24 hours, 7 days a week. There is no long term commitment and you may cancel at any time, with no cost to you, by contacting us at 1-800-628-1371, writing to us at MyVoicemailDirect.com, LLC Attn: Customer Service, 3334 East Coast Hwy, Suite 275, Corona Del Mar, CA 92625 or e-mailing us at customerservice@MyVoicemailDirect.com.

AT&T End Users: You have the right to dispute the MyVoicemailDirect.com charges billed on your local telephone bill. You are not legally responsible for MyVoicemailDirect.com charges incurred by minors or vulnerable adults without your consent. Your local telephone service will not be disconnected because you fail to pay a charge by MyVoicemailDirect.com, except that nonpayment of certain regulated telecommunication charges may result in disconnection of service in Alabama, Florida, Georgia, Kentucky, Louisiana, South Carolina and Tennessee. Enhanced Telecommunications Service Providers may employ other agencies to collect delinquent charge, even if your local phone company has previously adjusted them from your telephone bill.

